

Dear [REDACTED] Patient,

This letter is to inform you that effective [REDACTED] 2022, [REDACTED] will no longer accept insurance from health plans that are not contracted with [REDACTED]. Based on your last visit, our records indicate that you currently have an insurance plan that will no longer be accepted with [REDACTED]. This means that a member of our team will discuss this with you if you have visits on or after [REDACTED] 2022, to help you navigate your options.

We are available to help

Your continued health care coverage is important to us, and we will strive to do everything we can to continue to seamlessly serve you. In order to continue your care with [REDACTED] and your primary care provider, you will be required to switch to a contracted insurance health plan. We are here to help you through this process.

We highly recommend that if you have questions regarding this policy change or how to update/switch coverage, please contact our insurance specialist team at [REDACTED]

- **For Medicare Coverage:** Medicare Annual Open Enrollment period runs from Oct. 15 to Dec. 7th, 2022, during which you can change your Medicare Advantage plan for 2023 coverage. If you would like to switch your Medicare insurance plan prior to the open enrollment period, 5-star Medicare Advantage plans allow year-round enrollment and there are options available for you.
- **For Medicaid Coverage:** [REDACTED] is contracted with Oregon Health Plan coverage based on where you live. In your area, we are contracted with the following insurance plans:

- [REDACTED]

You have options

[REDACTED] works with DDI Benefits, an independent insurance advisor, to help you make an informed decision and select a health insurance plan that meets your needs. Get personalized help from a DDI benefits specialist or your own insurance advisor.

DDI Benefits offers a no-cost, no-obligation consultation that can be done over the phone or video and are scheduled at your convenience. To connect with a DDI benefits specialist, call or email:

Medicare	Phone: [REDACTED]	Email: [REDACTED]
Medicaid/Commercial	Phone: [REDACTED]	Email: [REDACTED]

To explore health insurance plans we accept at [REDACTED] our insurance specialist team is available at [REDACTED]. Alternatively, you can reach out to your insurance agent or to DDI Benefits.

As your health care provider, we value the relationship we have developed with you and hope that we can continue to support you.

Sincerely,

[REDACTED]