

Date: Monday, February 25 2019 02:13 PM
Subject: RE: Additional Questions to TXGC
From: [REDACTED]
To: [REDACTED]@unos.org >
Attachments: image001.jpg; image002.gif; image003.gif

I am trying to piece together stuff from DonorNet to make it a bit more specific. See below.

From: [REDACTED]@unos.org >
Sent: Monday, February 25, 2019 1:40 PM
To: [REDACTED]@unos.org >
Subject: Additional Questions to TXGC

Will you review this before I send to TXGC? Essentially, I can't verify any of the information they gave me on one of the donors because there are no PYs or Acceptance in DonorNet. They also "blame" FLTG for their inability to place the heart b/c of "unnecessary delays"...b/c they waited 6 hours before they finally skipped over FLTG, even though a back-up center only has 30 minutes to accept/decline when they're notified they're primary, or the OPO can move right on to the next one. So, #4 I'm having the hardest time with. They don't HAVE to move along to the next one after 30 minutes, but they can. And even though they CAN move along after 30 minutes, their response specifically says they stopped waiting after six hours AND it was this "unnecessary delay" on behalf of FLTG that led to the inability to place this heart. They're blaming FLTG for taking too long ...but they didn't need to wait that long. So while it's not a policy violation to wait 6 hours, I want to know why they did...and if this delay and the lack of PYs and Acceptance on this match run can be indicative of a larger issue with this allocation in general (i.e., was this a hot mess from the start?).

[REDACTED]

Thank you for your response to my inquiry regarding donors [REDACTED] and [REDACTED]. I need some additional information regarding the heart allocation for donor [REDACTED] that I'm hoping you can provide.

1. Your response stated that TXMH accepted the heart on 2/5/19 at 21:18 for PTR #5. The Offer History shows only TXMH's decline code of 810—Positive Crossmatch after they had entered a Provisional Yes. Please explain why there was is not an Acceptance entered for this offer in DonorNet. Was the acceptance conveyed to TXGC via some other format (i.e., text message, phone call)?
2. ~~Please explain why there are no Provisional Yes responses on the Heart/Lung match run.~~
3. Did TXMH communicate to TXGC that a crossmatch was required and/or that their acceptance was provisional pending crossmatch? If so, when did they communicate this to TXGC and did TXGC make any back-up offers as a result?
4. Your response states that TXGC staff proceeded with allocation six hours after the offer to PTR #19 and #20 at FLTG. Describe why TXGC staff did not begin making offers to the next candidate on the match run prior to six hours ~~after the primary offer to PTR #19 and #20.~~ not begin actively pursuing other offers that had been made sooner than 30 minutes after the offers made to PTRs #19 and #20? Please describe why the offers to PTRs #19 and #20 sat for 6 hours without TXGC moving on to the next transplant center and/or TXGC arranging back-up offers.

A response by **Wednesday, February 27, 2019**, is appreciated. Please contact me if you have any questions.

Sincerely,

[REDACTED] M.P.A.
Safety Analyst



Matching organs. Saving lives.

office [REDACTED]



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