SFC OPTN Hearing
Exhibit H.59

Confidential Information

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Improving Patient Safety

Safety Situation Details

Situation ID [redacted] **Reported 09/25/2015**

The goal of the Improving Patient Safety system is to collect information about safety related incidents occurring system-wide, in order to increase organ utilization and decrease the morbidity and mortality of transplant patients.

What is a Safety Situation?
A situation or activity that affected or could have affected patient safety.

What to report:

- Any patient safety situation
- Any other situation that causes a safety concern from a transplantation, donation, and/or quality perspective.

Please report such situations in a timely manner.

Situation Information

Reporting Institution: * **FLJM-Jackson Memorial Hospital-Transplant Hospital(Member)**

Type of Safety Event (Choose all categories and subcategories that are applicable): *

- [ ] Communication
- [ ] Data Entry
- [ ] Transportation
- [x] Packaging/Shipping
  - [ ] Not packaged according to requirements
  - [ ] Switched laterality for Packaging/Shipping
  - [ ] Wrong organ sent (e.g., liver sent instead of kidney)
  - [ ] Insufficient or missing blood/nodes/spleen
  - [ ] Correct type of organ (or vessel), but from wrong donor
  - [ ] Ice melted
  - [ ] Frozen organ
  - [ ] Preservation fluid issue
  - [ ] Diagnostic materials from wrong donor
  - [ ] Container/bag not properly closed
  - [x] Other (please describe in the description field below)
- [ ] Labeling
- [ ] Recovery Procedure/Process
- [ ] Transplant Procedure/Process
- [ ] Testing
- [ ] Organ Allocation/Placement
- [ ] Other (please describe in description field below)

The Issue reported involves the following (choose all categories that are applicable): *

- [ ] **Recipient/Candidate**
- [x] **Donor Organ/Extra Vessels**

Donor ID associated with the event: * [redacted]

Did this event involve the entire donor or were only specific organs involved? * Specific Organs

Organ Type

- [x] **Right Kidney**

- Left Kidney
- Double/En-bloc Kidney
- Pancreas
- Pancreas Segment 1
- Pancreas Segment 2
- Liver
- Liver Segment 1
- Liver Segment 2
- Intestine
- Intestine Segment 1
- Intestine Segment 2
- Heart
- Right Lung
- Left Lung
- Double/En-bloc Lung
- Extra Vessel(s)

Did this safety situation cause or contribute to:

The non-recovery of organ(s)? ✳ No

The discard of any organ(s)? ✳ Yes

A delay (prolonged ischemic time) for any organ(s) transplanted? ✳ No

- Other (please describe in the description field below)

Date Event Occurred: ✳ 09/24/2015

Detailed Description of the Event: ✳ Right kidney accepted for transplant at FLJM from SCOP. Organ sent by SCOP using courier NGO and American Airlines. Organ misplaced by American Airlines and transplant cancelled. Per [redacted] (OPO coordinartor: [redacted] organ found @ 0700 and sent make to OPO for discard. Cold time making organ usage impossible.

Has a root cause analysis (RCA) been completed? ✳ (•) Yes ( ) No ( ) In Progress

Please specify additional details regarding the RCA: Per [redacted] a non-standard airline used due to flight availability

Please upload any relevant attachments:

Contact Information

Who at your institution should UNOS contact about this case?

First Name: ✳ [redacted] **Last Name:** ✳ [redacted]

Phone contact (Enter at least one): ✳

Office: [redacted] ext. **Pager/beeper:** ext.

Mobile: [redacted] ext. **Other:** ext.

Email: ✳ [redacted]

Other contact info:

UNOS Only

Reported by: [redacted]

Initial UNOS Action

Date: ✳ 09/25/2015 **Staff member:** [redacted]

Status: ✳ In process ▼ **Urgency:** ✳ Low ▼

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Category: * Critical

Potential policy violation: YES NO

Committee notification? YES NO

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Attachments

Correspondence/Comments

Comment	Date	User

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