

Community Benefit Report
2001

Services donated to the people of the communities we serve

Beaumont Hospitals are non-profit community service organizations

The Beaumont Hospitals in Royal Oak and Troy have been actively promoting community health in their communities to achieve our mission:

“To provide all patients the highest quality health care services-delivered efficiently, effectively and compassionately.”

Our community health principles are to support the mission of the hospitals, target the problems of the medically underserved, impact the health status of the community, reduce health costs and build community relationships.

More than 40 percent of the patients who choose Beaumont are Medicare recipients. In 2001, Beaumont provided \$37,922,000 in care to Medicare patients that was not paid for by the federal Medicare program. Beaumont is Michigan’s leading hospital servicing the inpatient needs of the frail and elderly covered by Medicare-an increasing population that requires more health care services than do younger people.

Unprofitable clinics and services were provided to meet the needs of our communities with more than \$6,555,886 contributed. Beaumont expended more than \$1,088,660 to health education, health promotion and community projects, over \$336,182 in donations and over \$36,802,732 to medical education and research.

Despite the many challenges in our health care environment Beaumont continues to strive to deliver the highest quality patient care. *U.S. News and World Report’s* “America’s Best Hospitals” listing ranked hospitals based on criteria such as reputation, mortality rate, staffing ratios, technology and number of discharges. Beaumont’s cardiology program was rated 12th in the nation and highest in Michigan. Beaumont’s gastroenterology department was listed for the seventh consecutive year as one of the nation’s top centers for digestive disorders.

In 2001, Beaumont was the only hospital and one of 10 employers in Southeast Michigan recognized in *Crain’s* Best Places to Work Competition.

Who we are

William Beaumont Hospital, Royal Oak opened as a 238-bed hospital in 1955 after community leaders recognized the need for a health care facility to serve the growing suburban Detroit communities. Today, that hospital is a 997-bed tertiary care, teaching, research and referral center, and is the busiest hospital in the country for inpatient admissions. Beaumont Royal Oak ranks first in Michigan for inpatient hospital admissions and first in Michigan for births and emergency visits. Beaumont, Royal Oak Emergency Center is the only Level 1 trauma designation, by the American College of Surgeons, in Oakland and Macomb counties.

Twenty-two years later, Beaumont opened a second hospital in Troy, becoming one of the first multi-hospital systems in Michigan. Today, Beaumont, Troy is a 226-bed acute care community teaching hospital, and is among the nation's busiest smaller community hospitals. Beaumont Troy ranks first in metropolitan Detroit for inpatient admissions and births and fourth in metropolitan Detroit for emergency center visits. In addition, Beaumont, Troy's score for emergency care put them in the top 3rd percentile of hospitals in Press Ganey's national database of hospitals who treat more than 40,000 emergency patients annually. The hospital is ranked in the top 4th percentile of all Press Ganey hospitals nationwide for patient satisfaction with outpatient testing, therapies and services.

Beaumont's hospitals are major teaching facilities with a total of 280 resident physicians in 18 accredited residency programs and 57 fellows in 21 fellowship programs. Through affiliations with the University of Michigan School of Medicine, Wayne State University School of Medicine and Oakland University, Beaumont is developing skilled professionals in such fields as medicine, nurse anesthesia, pharmacy, respiratory care, nuclear medicine, radiation oncology, and medical technology.

Both Beaumont Hospitals are fully accredited by the Joint Commission on Accreditation of Healthcare Organizations.

Beaumont facilities and services include:

- A comprehensive home care service that includes home medical equipment, home infusion and hospice
- Five medical buildings located in Rochester Hills, Royal Oak, Sterling Heights, Troy and West Bloomfield
- A Rehabilitation and Health Center in Birmingham
- Five nursing centers located in Bloomfield Hills, Shelby Township, Sterling Heights, West Bloomfield and Southfield
- The Beaumont Research Institute
- The Newton School Clinic

Caring for all patients regardless of ability to pay

Beaumont provides care to all patients regardless of where they live or their ability to pay. This includes patients who cannot pay any portion of their medical bills, as well as those who can only pay a certain percentage of their bills.

The unreimbursed cost of this uncompensated care in 2001 was:

I. Unpaid Costs of Public Programs

-Medicare (inpatient and outpatient care) 37,922,000
-Medicaid and other charity care (inpatient and outpatient) 12,953,000

Total Unpaid Costs of Public Programs/Charity Care \$50,875,000

II. Programs for the General Community

Unprofitable Clinics/Services for the underserved

Beaumont provides care to the elderly through an Advantage 55 Senior program, preventative care to children in schools through the Newton Clinic, and serves new mothers and babies through breastfeeding support services and parenting programs. Older Adult Services links seniors to Beaumont and community services dedicated to their particular needs and concerns. This includes a health information center, a senior hotline and chore services. Beaumont supports five nursing home facilities.

Total unprofitable clinics/services \$ 6,555,886

Health Education and Health Promotion Activities

Community Health Education

Beaumont hosts general health education classes as well as specialized classes for expectant mothers, diabetics and others. More than 20,000 attended classes in 2001.

Speakers Bureau

More than 90 presentations were made to community members in 2001. Topics included advanced directives, nutrition, women's health, spirituality and care for the elderly.

Health Promotion

Beaumont participates in health fairs through donation of staff and funds. In 2001, Troy Senior Days, depression screenings, Legs for life, Parish Nursing events, activities for seniors and hosting support groups were activities that promoted the health of our communities.

Total Health Education/Health Promotion \$ 1,012,478

Transportation

FY 2001 \$ 41,182

**Special Community Funding
(Healthy People, Healthy Oakland and Cornerstone Schools)**

\$ 35,000

Total for the General Community **\$7,644,546**

Medical Education and Research Programs

Graduate Medical Education includes the residencies and fellowships to physicians in training. Schools of Allied Health and training for nurse assistants have been established. Medical Research has resulted in new ways to detect early stage cancers, new surgical techniques and drug therapies that cure chronic conditions.

Total Costs for Medical Education and Research **\$36,802,732**

Community Sponsorships

Beaumont hospitals donations of time and money to the community through sponsorships and general contributions. 139,175

Foundation Sponsorships

Community sponsorships supported through the Beaumont Foundation 197,007

Total Donations **\$336,182**

Total Community Benefit **\$95,658,460**

Bad Debt

FY 2000 28,082,000

FY 2001 33,389,000

\$33,389,000